

Always Safe

PRACTICAL TASK

Quality in the conversation at the workplace

The conversation at the workplace is the discussion the operative work team has with the area technician before activating the work permit. The purpose of the conversation is to ensure a shared understanding of the job we are going to do, and to identify potential error traps and risks – before starting the job. The purpose of this task is to increase the quality of the conversations at the workplace.

TRIP 2: Continuing best practice in the debrief meeting

REFLECTION

Discuss with the team how you can continue your experiences from Trip 1 in the debrief meeting:

- How did we experience practising the conversation at the workplace and using the pocket card on Trip 1?
- To succeed, we also need to maintain good routines over time. What do we want to focus on going forward to ensure good quality in conversation at the workplace and other similar conversations (e.g. the debrief meeting)?

TASK

On this trip, you will focus on the debrief meeting. Use the pocket card and practice asking open-ended questions to increase the quality of the conversation.