

# Always Safe

## PRACTICAL TASK: SAFETY SERVICE

### Quality in the conversation at the workplace

The conversation at the workplace is the discussion the operative work team has with the area technician before activating the work permit. The purpose of the conversation is to ensure a shared understanding of the job we are going to do, and to identify potential error traps and risks – before starting the job. The purpose of this task is to increase the quality of the conversations at the workplace.

#### Trip 1: Quality in the conversation at the workplace

##### PREPARATIONS

The senior safety representative is responsible for planning and facilitating the implementation of the additional package with practical tasks. Use e.g. the safety representative meeting for planning, sharing experiences and summarizing. The actual training is carried out at the workplace where the conversation takes place.

##### DESCRIPTION OF THE TASK

1. Pair up two and two and choose two tasks or jobs you are doing on this trip that involve «In the line of fire», or other tasks that are relevant to you.
2. Participate in a conversation at the workplace to the task or job you have chosen. One of you will observe and provide feedback to the team and provide guidance if needed. The other will observe.
3. The observer provides feedback to their partner: What was good? What could be improved next time? Write an observation card.

Pay extra attention to this in all conversations at the workplace you have on this trip. On the next trip, you will share experiences and continue to work on the topic.